

PROFILE

System Administrator with 5+ years of experience supporting enterprise and SMB environments. Specialized in identity and access management (IAM), Active Directory, and multi-factor authentication solutions. Skilled at user provisioning, access reviews, compliance documentation, and system security monitoring. Experienced in collaborating with business units to balance security with operational efficiency. Strong background in Windows system administration, endpoint deployment, and SIEM monitoring, with a focus on documentation, training, and resilient IT operations.

PROFESSIONAL EXPERIENCE

Systems Administrator

11/2022 – Present

IT for Government

Remote

- Manage identity and access for federal systems, including user provisioning, deprovisioning, and role-based access control in Active Directory, Group Policy, and MFA solutions (Duo, PIV-I Smart Card).
- Review and monitor security reports in Splunk SIEM, identifying risks, policy violations, and unauthorized access attempts.
- Support secure remote access with Cisco AnyConnect VPN and ZScaler ZPA.
- Author and maintain SOPs, compliance documentation, and access procedures in ServiceNow and IT Glue.
- Collaborate with stakeholders to ensure proper access levels are granted, balancing operational needs with compliance requirements.

Junior Project Engineer

12/2020 – 11/2022

Small MSP

Virginia Beach, VA

- Led deployment of Duo MFA across SMB client environments, strengthening account security and compliance.
- Assisted with Azure AD migrations and configured endpoint protection to align with client security requirements.
- Managed firewalls (Meraki, SonicWall), configured VLANs, and deployed Ubiquiti Wi-Fi solutions for secure and optimized connectivity.
- Automated user access reporting, log analysis, and software deployments with PowerShell scripting.
- Trained client staff on new access processes and endpoint best practices.

Bench Technician

Same MSP above

05/2019 – 12/2020

Virginia Beach, VA

- Provisioned and imaged Windows endpoints, ensuring proper access setup and readiness for end users.
- Performed Tier I support and troubleshooting for access, networking, and endpoint issues.
- Installed and configured hardware to extend system lifecycle and optimize performance.

EDUCATION

Bachelor of Science in Cybersecurity

Old Dominion University

12/2022

Norfolk, VA

Associate of Science in Cybersecurity

Tidewater Community College

12/2020

Virginia Beach, VA

Associate of Science in General Studies

Tidewater Community College

05/2014

Virginia Beach, VA

CERTIFICATIONS

CompTIA Security+ CE

Valid: Sep 2022 - Sep 2028

TECHNICAL SKILLS

Identity & Access Management

Active Directory, Group Policy, Duo MFA, PIV-I, Azure AD

Security & Compliance

Windows Server, Endpoint Security, Patch Management, BitLocker, Splunk SIEM

Cloud & Automation

Microsoft Azure, Microsoft 365, PowerShell, batch file

Networking & Firewalls

VPN (Cisco AnyConnect, ZScaler ZPA), Firewalls (Meraki, SonicWall), VLANs, Ubiquiti UniFi Controller

Tools

ConnectWise, Confluence, IT Glue, ServiceNow, Kaseya