

Director Of Information Technology

Strategic and innovative hands-on IT Director/Manager with 15+ years of experience leading digital transformation, enterprise infrastructure, and cybersecurity initiatives. Proven success aligning technology operations with business strategy, implementing cloud-first and hybrid environments (Azure, AWS, Proxmox, VMware), and driving innovation through automation and DevOps principles. Known for building high-performing teams, mentoring talent, and leading by example using EOS/Level 10 practices. Expertise includes endpoint security (DarkTrace, SentinelOne), disaster recovery, API integration, system modernization, and cost optimization (>\$2.5M savings). Certified Predictive Index Practitioner with a passion for people-first leadership and business-focused IT solutions.

WORK EXPERIENCE

Mechanical Contractor

01/2022 – 7/2025

Director Of Information Technology

Corona, California 92880

- Championed strategic alignment of technology operations with company goals, driving a 15 increase in overall operational efficiency.
- Led the strategic overhaul of IT infrastructure policies, driving a significant increase in compliance adherence and operational performance by fostering a culture of accountability.
- Conducted meticulous business requirement analyses across departments, leading to a 25 reduction in redundant technology investments.
- Orchestrated procurement of efficient technology equipment and software, generating 30 cost savings.
- Proactively identified and reported system upgrade needs, contributing to a 10 improvement in system performance and stability.
- Led the overhaul of recovery processes, achieving a significant improvement in response times and ensuring seamless operations during critical incidents.
- Increased cost efficiency by 25% through strategic budget adjustments within 12 months, optimizing vendor contracts and resource allocation.

Small-Mid MSP

01/2016 – 01/2022

Chief Technology Officer

- Pioneered successful implementation of automated solutions in development cycles, enhancing system efficiency by 20 and resilience across hundreds of client systems.
- Streamlined operational processes through automation of documentation, leading to a 30 reduction in man-hours and a 15 decrease in errors.
- Deployed machine automation to replace human tasks, driving a 40 increase in cost savings and efficiency improvements.
- Developed and implemented the strategic Monitoring system using PRTG, reducing unknown network downtime within 6 months, enhancing overall system reliability over the entire network architecture

Project Manager

- Leveraged proficiency in solution architecture and project management to generate a consistent monthly revenue of \$50,000, contributing to a 15 increase in the company's financial health.
- Executed design and implementation of high-end business technologies, leading to a 20 enhancement in operational efficiency.
- Conducted comprehensive wireless analyses for large-scale infrastructures, improving robust connectivity by 25 and optimizing operational capacity.
- Directed and delivered projects exceeding \$1 million in 2017, enhancing IT service delivery and Cloud Infrastructure by 20% through strategic resource allocation and team collaboration.

- Developed an Automated RPO/RTO Disaster Recovery Plan, reducing false positives by 30% within 6 months, enhancing system reliability and compliance.

Small MSP

01/2013 - 01/2016

Solutions Architect

- Spearheaded successful installation of over 100 VOIP systems in diverse environments, leading to a 30 improvement in communication efficiency.
- Orchestrated migration of over 100 customers to virtualized environments utilizing various platforms, resulting in a 25 increase in system reliability.
- Engineered robust firewall systems for more than three California Highway Patrol (CHP) emergency response call centers, and established VPN connections for over 2,000 boxes, ensuring a 50 improvement in secure and reliable communication channels.

EDUCATION

Innovation and Technology in Computer Science

MIT • GPA: 4

Cambridge • 06/2022 – 11/2022

AI Model for Audio Book Proofing industry

Bachelor's degree in Cyber/Computer Forensics and Counterterrorism

Norco College

Norco, California

CERTIFICATIONS

Wilderness First Aid/CPR

01/1998 – Present

American Academy of Orthopaedic

True Sport Certified Coach

National Council for Accreditation of Coaching

Certified Predictive Index Practitioner

The Predictive Index

AWARDS & SCHOLARSHIPS

Top 250 People to Know

01/2009

MSP Mentor, Nine Lives Media

VOLUNTEERING & LEADERSHIP

Corona Youth Sports

11/2014 – 07/2017

Head Coach

Corona, CA

Developed a cutting-edge training protocol that empowered multiple student-athletes to achieve peak performance, resulting in World U23 Championship titles and multiple National Championship wins.

SKILLS

Budgeting and Cost Control, Cloud Computing, Cloud Computing (Microsoft Azure, Amazon EC2, etc), Data Center, Leadership, Network Architecture, Network Security, Security Architecture, Strategic Leadership, Mountain Biking, Off-Road, Overlanding, Snow Boarding, Water Skiing