

Systems Engineer | Windows • Azure • Microsoft 365

Results-driven Systems Engineer with 6+ years of progressive IT experience designing, implementing, and maintaining Windows Server, Azure, and Microsoft 365 environments. Skilled in Active Directory, Azure AD, VMware, and PowerShell automation with a focus on reliability, scalability, and security. Proven record leading migrations, automating workflows, and supporting hybrid infrastructures.

Technical Proficiencies:

Platforms: Windows 10 & 11, Windows Server 2012–2022, Azure, Microsoft 365, VMware

Core Competencies: Active Directory, Group Policy, Azure/Entra AD, M365 Admin, SCCM, SAN Storage

Networking: VLANs, VPNs, Firewalls, Routing/NAT, TCP/IP, DNS/DHCP

Automation & Scripting: PowerShell scripting, system reporting, provisioning automation

Cloud & Security: Conditional Access, MFA, Intune MDM/MAM

Professional Experience

Senior System Engineer (Level 3) | Mid-Sized MSP

August 2023–Present

- Designed, implemented, and managed Windows-based infrastructure across Azure, VMware, and Windows Server 2019–2022, ensuring scalability, security, and 99.9% uptime.
- Spearheaded domain-to-cloud migration, transitioning on-prem Active Directory to Azure AD, M365, and Intune, improving manageability and user onboarding by 60%.
- Troubleshoot complex issues in Windows Server, Active Directory, M365, and Azure, providing senior-level support across hybrid infrastructures.
- Deployed and managed Windows OS patches using SCCM and ConnectWise RMM, reducing vulnerability windows across 2,000+ endpoints.
- Supported Azure and VMware workloads, including VM provisioning, backup management, and storage optimization to ensure performance and cost efficiency.
- Configured and managed Firewalls, VLANs, VPNs, and routing policies for multi-site networks, maintaining secure and reliable connectivity.
- Installed and cabled new infrastructure hardware (servers, switches, storage) both on-site and in data center environments.
- Automated system administration tasks using PowerShell, streamlining patching, reporting, and account provisioning workflows, reducing manual workload by 50%.
- Maintained detailed documentation for system configurations and policies to support audits and onboarding.

IT Service Desk Specialist | Financial Services Firm

October 2019–May 2023

- Provided Tier 1–2 technical support across Windows, M365, and networking environments, building foundational expertise that led to promotion into senior-level engineering.

Certifications

CompTIA A+ • CompTIA Network+ • CompTIA Security+

Expires April 2028