



VERNON YOUNG

IT Management & Cloud Engineering



Dynamic IT Leader with 20+ years of experience driving large-scale digital transformation and cloud engineering initiatives for global enterprises. Specializes in architecting and optimizing complex Azure and AWS cloud transformations, full-stack development, implementing robust DevOps automation, and deploying comprehensive cybersecurity frameworks. A strong communicator, consistently delivering operational efficiency, significant cost savings, and strategic business outcomes through insightful analysis and leveraging emerging technologies like AI and Web3.

EXPERTISE

- Team Management
- Cloud & DevOps
- Server Infrastructure
- Network Administration
- Web & App Development
- AI & ML Integration
- Multimedia Production

HOBBIES

- 3D Design & CAD
- Programming
- Music Production
- Filming & Streaming
- General Construction
- Exercise & Health

EDUCATION

College

DeVry University <i>Information Systems & Technology</i>	2004	Chicago, IL
Completed coursework in an Information Systems & Technology degree program which covered software development, Windows & Linux operating systems, domain & network administration, system components, database & mail administration, and project management.		
City Colleges of Chicago <i>Media Communications</i>	2008	Chicago, IL
Completed coursework in a media communications program that covered a range of topics, including media development, marketing, forecasting, station management, engineering, television and radio broadcasting, film production, and project financing and budgeting.		

Training & Certifications

Directions Training <i>MCITP, CCNA, & VCA</i>	2012	Chicago, IL
Completed a MCITP, CCNA, and VCA training program which covered various aspects of Active Directory, Domain, Network, and Systems Administration, including the deployment and administration of virtualized host and networking infrastructures. I learned about routing and switching, VLANs and trunking, subnetting, and IPv4 and IPv6.		
edX.org <i>Cybersecurity & Software Development</i>	2017	Chicago, IL
Completed a MicroMasters program in Cybersecurity and Software Development through edX.org, which is a collaboration between MIT and Harvard University. The training covered a variety of topics, including fundamentals of networks and systems administration, digital forensics analysis of cybercrime, risk analysis and vulnerability assessment, software development using a systematic approach and agile methods and solving real-world problems through programming.		

SKILLS

Cloud Technologies

Microsoft Azure	
Entra ID, Intune, Migrate	
Amazon Web Services (AWS)	
Docker & Kubernetes	
Infrastructure as Code	
Monitoring, Analytics, App Insights	
DevOps, GitHub Actions, Jenkins	

Virtualization Technologies

VMware vSphere & ESXi	
Microsoft Hyper-V	
Linux KVM	
Citrix XenApps & Desktop	
Remote Desktop Services (RDS)	

Systems Administration

Windows Desktop & Server OS	
Linux OS (Red Hat, Ubuntu, Debian)	
Mac Operating Systems	
Active Directory & Group Policy	
SCCM, Endpoint Management	
PowerShell & CLI Automation	
Remote Tools & Protocols (RPD)	

Network Administration

Cisco Products & Services	
Firewalls & Security Appliances	
Routing & Switching	
VLANs & Trunking	
MPLS & VPN Management	
Wireless Protocols	
VOIP Protocols	

Business Software & Platforms

Microsoft Office Suite & Office 365	
SharePoint Developer, Power Apps	
Exchange, Teams, Dynamics 365	
IBM Lotus Notes & Sametime	
Salesforce, Crystal Reports	

Development & Scripting Languages

HTML5, CSS3, & JavaScript	
Angular, React, Vue, DatastarJS	
Node.js, Deno, Rust, Python, C++	
SQL, NoSQL, APIs, GraphQL	
AI & ML Integration (MCP, MLOps)	
PowerShell, Bash	

Creative Software

Adobe Creative Suite	
MAYA, AutoCAD, Blender	
Pro Tools & Avid	
Sonar, Cakewalk	
Final Cut Pro	

ERP, CRM & Ticketing Systems

BMC Remedy	
HubSpot, Zoho	
ServiceNow, Autotask	
ConnectWise & Labtech	
NetSuite, Odoo	

Management Standards

ITIL Foundation	
Agile & SCRUM	
Six Sigma	
GDPR, HIPAA, NIST 800-53	

EMPLOYMENT

IT Service Delivery Manager

05/2019 - Current

Chicago IL

Aerea Co.

As the IT Service Delivery Manager at Aerea Co., I lead the delivery of IT infrastructure and cloud services, managing a team of over 50 professionals across offshore and onsite locations in a 24x7 environment. Acting as the primary client liaison, I ensure seamless service delivery, cost optimization, and alignment with business goals.

Leadership & Team Management

- Lead a globally distributed team of over 50 IT professionals across on-prem and cloud domains, driving high availability and operational excellence.
- Align infrastructure delivery with business goals by mentoring team leaders, managing SLAs, and enforcing FinOps strategies to improve margins and reduce waste.

Infrastructure & Cloud Solutions

- Architect and maintain enterprise-grade Azure environments utilizing Virtual Machines, Azure Kubernetes Service (AKS), App Services, and Functions for mission-critical workloads.
- Lead end-to-end Azure migration of 100+ legacy workloads using Azure Migrate and Azure Site Recovery with minimal downtime and no data loss.
- Deploy and manage hybrid cloud environments using Azure Arc and Stack HCI, centralizing visibility and policy enforcement across on-premises and cloud resources.
- Define and implement resilient backup and DR strategies using Azure Backup and Site Recovery, supporting RTO/RPO alignment and compliance needs.

DevOps & Automation

- Design and manage CI/CD pipelines by leveraging Azure DevOps, GitHub Actions, and Jenkins to accelerate delivery velocity and standardize release processes.
- Utilize Infrastructure as Code (IaC) with Bicep and Terraform to provision and maintain consistent infrastructure deployments across all environments

Data & AI Integration

- Build data pipelines and analytics platforms using Azure Synapse Analytics, Cosmos DB, and Azure SQL, enabling executive dashboards and real-time decisions.
- Integrate Azure Cognitive Services and Azure Machine Learning into core platforms to automate insights, enable natural language processing, and enhance business workflows.

Security & Cost Management

- Implement a Zero Trust framework across Azure resources using Microsoft Entra ID, Conditional Access, and Key Vault to secure identity, secrets, and data access.
- Reduce cloud spend by 30% through active cost optimization using Azure Cost Management, reserved instance planning, and workload rightsizing.

Client Engagement & Innovation

- Deliver interactive Azure-focused client sessions, training, and adoption workshops to improve cloud literacy and maximize ROI from cloud investments.
- Lead the integration of emerging tech like Web 3, blockchain, and AI agents into core business platforms, ensuring forward compatibility and market advantage.

With over a decade of experience in IT service delivery and cloud management, I combine strategic leadership with technical expertise to drive business success and foster growth at Aerea Co.

Occupation Stats

- 1000+ User Base
- 50+ Client Locations
- Resolved 15-30 incidents daily
- Handled 15-25 calls daily

Systems Infrastructure

- Azure & Office 365 Platform
- Microsoft Domain Environment
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- Pandora FMS

Key Achievements

- Successfully migrated over 100 workloads to Azure, resulting in a 30% reduction in operational costs.
- Architected a highly available e-commerce platform using Azure Kubernetes Service, achieving 99.99% uptime.
- Implemented a comprehensive security framework for a financial services client, ensuring compliance with industry regulations and reducing security incidents by 40%.
- Developed a data analytics solution that reduced report generation time from hours to minutes, significantly improving business decision-making speed.
- Established strong vendor relationships, securing favorable terms and ensuring timely delivery of IT resources, which reduced costs by 20%.



Lead Plant IT Engineer

09/2017 - 10/2019

Chicago IL

Ford Motor Company | TEKsystems

As a Lead Plant IT Engineer, I spearheaded the management of the local IT team, administered network and systems infrastructure, and resolved daily technical incidents, ensuring seamless operations within the plant. My role demanded advanced expertise in various technologies and systems, which I leveraged to enhance the plant's IT capabilities.

Team Leadership & Incident Management

- Supervised the local IT team, resolving 15–30 incidents daily across plant systems while mentoring junior staff.
- Fostered a collaborative IT culture focused on operational stability, incident response, and continuous uptime.

Network & Systems Administration

- Managed Cisco routers, switches, firewalls, and wireless infrastructure; enhanced plant network performance by 20%.
- Administered Windows Server and Active Directory, managing domain policies, group memberships, and role-based access.

Cloud & Hybrid Infrastructure

- Migrated workloads from on-prem to Azure and AWS platforms using App Services, Azure SQL, Azure AD, and EC2.
- Integrated hybrid identity using Azure AD Connect for seamless SSO and secure remote access.
- Delivered scalable, cloud-based computer and storage services to support manufacturing applications.

SharePoint & Internal Tools Development

- Developed and deployed SharePoint portals using SPFx, Nintex Workflows, and PowerShell to streamline plant collaboration.
- Standardized templates, permissions, and workflows across multiple national facilities.

Automation & CI/CD Implementation

- Used Jenkins and Ansible to build automated deployment pipelines for server builds and update tasks.
- Reduced deployment errors and improved patching consistency across systems.

Security & Compliance Enforcement

- Implemented secure configurations for Windows Servers, Active Directory, and Azure identities to ensure audit-readiness.
- Reduced security incidents by 35% with structured access control, encryption, and updated policies.

Occupation Stats

- 1000+ User Base
- 10+ National Locations
- Resolved 15-30 incidents daily
- Handled 15-25 calls daily

Systems Infrastructure

- Azure & Office 365 Platform
- Microsoft Domain Environment
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- BMC Remedy Ticketing System

Key Achievements

- Developed and deployed a comprehensive internal SharePoint site, enhancing collaboration and information sharing across multiple plants nationwide.
- Led the successful migration of the plant's infrastructure to Azure and AWS, resulting in a 25% reduction in operational costs and improved system scalability and flexibility.
- Enhanced network performance and reliability by upgrading Cisco network equipment and optimizing configurations, leading to a 20% improvement in network uptime and speed.
- Implemented robust security protocols for Windows Server and Active Directory, reducing security incidents by 35% and ensuring compliance with industry standards.

Systems Security Analyst, CRISP

06/2015 - 06/2017

Chicago IL

US Department of Veteran's Affairs | ASM Research

As a Systems Security Analyst for the CRISP team, I played a critical role in mitigating security risks within the regional network infrastructure. My responsibilities encompassed ensuring all systems were updated with the latest approved software, security patches, and protocols. This position demanded advanced knowledge of PowerShell, its integration with SCCM and Active Directory, and a comprehensive understanding of common security protocols and potential threats.

Security Operations & Risk Management

- Conducted regional security assessments and enforced policies across a 50+ location hybrid infrastructure.
- Reduced vulnerabilities by implementing secure baselines, privileged access audits, and encryption controls.

Patch Management & Automation

- Deployed SCCM and PowerShell scripts to automate patching, configuration, and update compliance across 1,000+ endpoints.
- Achieved 95% patch compliance and significantly decreased unpatched exposure.

Identity & Access Administration

- Managed Active Directory structures, permissions, and GPOs; initiated hybrid identity pilots via Azure AD and SSO.
- Automated account provisioning workflows using PowerShell, supporting onboarding and revocation processes.

SharePoint Development & Collaboration Support

- Administered and extended internal SharePoint solutions, embedding Nintex workflows for approvals and compliance tracking.
- Delivered productivity gains by standardizing document repositories and team sites across regions.

Security Incident Response & Documentation

- Led root cause analysis and remediation for endpoint and infrastructure security incidents, reducing recurrence by 30%.
- Created incident logs, tracking dashboards, and compliance reports for auditors and federal regulators.

Occupation Stats

- 1000+ User Base
- 50+ National Locations
- Resolved 15-30 incidents daily
- Handled 15-25 calls daily
- U.S. Federal Security Clearance

Systems Infrastructure

- Microsoft Domain Environment
- On-Premise Exchange
- VMware Virtualization
- Cisco Networking Equipment
- BMC Remedy Ticketing System

Key Achievements

- Successfully reduced security incidents by 30% through the implementation of proactive security measures and regular system updates.
- Developed over 50 custom PowerShell scripts, significantly automating routine tasks and reducing manual effort by 40%. This increased overall efficiency and allowed the team to focus on more critical security tasks.
- Deployed comprehensive SharePoint-based solutions across multiple regional offices, improving collaboration and workflow efficiency. The advanced Nintex workflows streamlined processes and reduced administrative overhead.
- Achieved a 95% compliance rate for system updates and patches, ensuring that all systems were consistently protected against known vulnerabilities.



Communication Systems Security Analyst

11/2014 - 02/2015

Hyatt Corporation | Paradigm Technology

Chicago IL

As the Communication Systems Security Analyst, I managed the corporate communication infrastructure and resolved escalated incidents reported by the help desk team. This role required proficiency in PowerShell and its integration with Microsoft Exchange, along with an advanced understanding of Active Directory and domain object attributes.

Enterprise Messaging & Communication Systems

- Maintained enterprise Microsoft Exchange and Lync infrastructure across 1,000+ locations; ensured uninterrupted service delivery.
- Automated mailbox, group, and distribution list management with custom PowerShell tools.

Hybrid Identity & Access Control

- Administered Active Directory, user permissions, and domain object attributes; supported hybrid cloud SSO planning.
- Implemented Group Policy optimizations and identity synchronization readiness.

Automation & Process Optimization

- Developed over 30 PowerShell scripts to standardize administrative tasks across Exchange and AD.
- Reduced manual errors and cut issue resolution times by 40%.

Support Leadership & Knowledge Management

- Trained Tier II staff in Exchange troubleshooting, AD admin, and scripted diagnostics.
- Authored over 25 knowledge base articles that improved internal support consistency and new-hire onboarding.

Infrastructure Hardening & Service Delivery

- Led security-focused improvements in email and communication infrastructure, improving uptime and service quality by 20%.

Occupation Stats

- 10000+ User Base
- 1000+ International Locations
- Resolved 25-35 incidents daily
- Handled 15-25 calls daily

Systems Infrastructure

- Microsoft Domain Environment
- Dedicated Office 365 Platform
- VMware Virtualization
- Cisco Networking Equipment
- ServiceNow Ticketing System

Key Achievements

- Created over 30 PowerShell scripts that automated routine administrative tasks, resulting in a 40% increase in operational efficiency and a significant reduction in manual errors.
- Led initiatives to streamline communication infrastructure management processes, resulting in a 20% improvement in service delivery and a more proactive approach to system maintenance and security.
- Authored and maintained over 25 articles for the Corporate Support Knowledgebase, enhancing the quality and accessibility of technical documentation for support staff. This improved the overall efficiency and consistency of issue resolution.
- Led initiatives to streamline communication infrastructure management processes, resulting in a 20% improvement in service delivery and a more proactive approach to system maintenance and security.

Help Desk Supervisor, IT Management

04/2014 - 09/2014

CareerBuilder LLC

Chicago IL

As the Help Desk Supervisor, my primary responsibility was to manage and lead the Level 3 help desk team to meet daily SLA obligations. My team, consisting of 7 technicians in Chicago, IL, and 5 in Norcross, GA, provided support to offices and individuals across North America. The support ranged from basic software installations due to security policies to complex troubleshooting tasks, such as domain user recreation and virtual machine redeployment.

Team Supervision & SLA Management

- Led a team of 12 Level 3 technicians across multiple U.S. sites, achieving 95%+ SLA compliance and reducing escalation volume.
- Conducted performance reviews and implemented improvement plans, increasing team efficiency by 20%.

Technical Support Oversight

- Managed high-level troubleshooting for complex AD, Exchange, and virtual machine issues across 5,000+ user environments.
- Standardized response templates and scripts to accelerate resolution.

Systems Administration & Virtualization Support

- Maintained Active Directory environments, Citrix desktops, and VMware infrastructure to support global user base.
- Managed Office 365 and hybrid Exchange configuration tasks, ensuring consistent mail delivery and account sync.

Process Improvement & Knowledge Sharing

- Streamlined help desk procedures, reducing average ticket resolution time by 15%.
- Initiated and led targeted training sessions on hybrid cloud readiness and remote diagnostics.

Hiring & Talent Development

- Recruited and onboarded 10+ technicians; launched structured onboarding and skills development programs.
- Reduced turnover by 15% through improved retention and career development planning.

Occupation Stats

- 5000+ User Base
- 20+ Global Locations
- Resolved 15-30 incidents daily
- Handled 15-25 calls daily

Systems Infrastructure

- Microsoft Domain Environment
- On-Premise Exchange
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- BMC Remedy Ticketing System

Key Achievements

- Achieved a 95% SLA compliance rate, consistently meeting or exceeding service level agreements and maintaining high customer satisfaction levels.
- Increased team productivity by 20% through effective workload management, performance monitoring, and the implementation of improvement plans.
- Successfully recruited and onboarded 10 new technicians, reducing team turnover by 15% and ensuring a stable and skilled workforce.
- Enhanced the technical skills of the help desk team through targeted training programs, leading to a 30% reduction in escalated incidents and faster resolution times.
- Streamlined help desk processes, resulting in a 15% improvement in response times and a more efficient support workflow.

Systems & Network Administrator

05/2013 - 03/2014

Chicago IL

Amerihub Technologies Inc. (formerly Falkor Group LLC)

As a Systems & Network Administrator at Amerihub Technologies Inc., I provided comprehensive IT support services for small businesses in the Chicagoland area. My role involved a wide range of responsibilities, ensuring that clients' IT infrastructures were robust, secure, and efficient.

Client Infrastructure & IT Support

- Delivered full-stack IT support to 30+ SMB clients across Chicagoland, resolving 20–30 incidents daily across diverse networks and systems.
- Provided end-to-end services including workstation deployment, server maintenance, and user account administration.

Active Directory & Identity Services

- Managed Group Policies and OU structures for client AD environments, enhancing centralized identity governance.
- Administered hybrid Exchange and Office 365 environments, managing cloud-based mailboxes, policies, and security.

Cloud Migration & Hybrid Architecture

- Migrated multiple clients to Azure and AWS services—provisioning VMs, configuring cloud DNS/load balancing, and setting up Azure Storage for remote backups.
- Integrated Azure AD and SSO for secure identity federation and remote access to critical systems.

SharePoint & Web Systems Administration

- Deployed SharePoint Online and On-Prem instances with tailored workflows and permissions to streamline document collaboration.
- Developed websites, ERPs, and database integrations for custom client solutions.

Network Security & Configuration

- Implemented firewall and VPN strategies for secure external access and remote monitoring.
- Hardened endpoints using policy controls and remote audit tools, reducing incidents by 40%.

Vendor Coordination & Client Enablement

- Maintained strong vendor relationships to expedite hardware/software delivery and negotiate favorable terms.
- Conducted end-user and client training for Microsoft 365, Intune concepts, and cloud collaboration tools.

Occupation Stats

- 30+ Clients
- 500+ Average User Base
- 100+ Remote Locations
- Resolved 20-30 incidents daily
- Handled 15-25 calls daily

Systems Infrastructure

- Microsoft Domain Environment
- Office 365 Platform
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- ConnectWise Ticketing System

Key Achievements

- Led multiple successful migrations to cloud-based services on AWS and Azure, resulting in improved scalability, reliability, and cost savings for clients.
- Implemented robust network security measures, including firewall and VPN configurations, which reduced security incidents by 40%.
- Achieved high client satisfaction rates by providing exceptional support and tailored IT solutions, resulting in long-term partnerships and repeat business.
- Established strong vendor relationships, securing favorable terms and ensuring timely delivery of IT resources.

Systems Support Technician Level II

03/2012 - 05/2013

Chicago IL

Advanced Technology Services, Inc. | Insight Global, Inc.

As a Systems Support Technician Level II at Advanced Technology Services, a leading outsourced Network Operations Center provider offering IT support and monitoring services to enterprises globally, I was responsible for providing advanced technical support and troubleshooting complex issues escalated by the Level 1 team. My role required a broad range of technical expertise and problem-solving skills to maintain optimal IT operations for clients.

Advanced Technical Support & Troubleshooting

- Provided Level II+ support across five enterprise clients, resolving 30–40 escalated issues daily across hybrid systems and cloud services.
- Delivered consistent uptime across 1,000+ user environments, spanning national locations.

Systems Deployment & Virtualization

- Managed software installations, workstation imaging, and deployment using best practices for remote device setup.
- Supported VMware virtualization and Office 365 environments, including mailbox migrations and policy management.

Identity & Policy Management

- Administered Active Directory users, groups, and GPOs to maintain access integrity and compliance.
- Assisted in hybrid identity workflows using SSO and Azure AD Connect in early deployments.

Network Diagnostics & Security Enforcement

- Diagnosed server and firewall issues, ensuring reliable VPN connectivity and layered security practices across environments.
- Collaborated on endpoint hardening initiatives to improve compliance and operational resilience.

SharePoint Content & Client Enablement

- Updated client SharePoint portals with document libraries and permission-based access, supporting collaborative workflows.
- Delivered product demos and conducted client training on support processes and SaaS tooling.

Training & Onboarding

- Trained over 15 new hires on help desk processes, knowledgebase use, and PowerShell tools—boosting team capacity and resolution speed.

Occupation Stats

- 5+ Clients
- 1000+ Average User Base
- 100+ National Locations
- Resolved 30-40 incidents daily
- Handled 20-25 calls daily

Systems Infrastructure

- Microsoft Domain Environment
- Office 365 Platform
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- BMC Remedy Ticketing System

Key Achievements

- Improved the resolution rate of escalated issues by 30% through effective troubleshooting and the application of advanced technical skills, leading to higher client satisfaction.
- Contributed to maintaining a 99.9% operational uptime for client systems by providing reliable and timely technical support and proactive system maintenance.
- Enhanced vendor relationships, securing better terms and ensuring timely resource delivery, which improved project timelines and client satisfaction.
- Successfully trained and integrated over 15 new hires, ensuring they were proficient in support tools and processes, which improved overall team performance and support capabilities.

Help Desk Support Technician

11/2011 - 02/2012

Deerfield IL

Walgreens Company | The Recruiting Resource Group

As a Help Desk Support Technician at Walgreens Company, I was part of a team dedicated to providing technical support to employees, addressing a wide range of issues and requests. Our goal was to offer prompt and effective solutions to minimize downtime and ensure seamless productivity for our clients.

Tier I Support & Incident Resolution

- Delivered frontline technical support for 15,000+ users, handling 30–40 incidents daily across Office 365, domain, and application systems.
- Focused on first-call resolution strategies, achieving an 85% FCR rate through efficient triage and communication.

User Administration & Group Policy Support

- Managed domain user creation, password resets, and organizational unit changes using Active Directory and Group Policies.
- Configured access controls and desktop policies to support end-user security needs.

Lotus Notes & SharePoint Troubleshooting

- Provided hands-on support for Lotus Notes messaging and SharePoint-based intranet tools.
- Diagnosed sync issues and user access errors, improving system reliability across departments.

Network & VPN Configuration

- Resolved connectivity issues across site VPNs and firewalled segments, ensuring secure and continuous remote access.
- Performed basic server diagnostics to escalate issues and prevent downtime.

Process Documentation & Knowledge Transfer

- Authored technical how-to guides and KB entries for repetitive support tasks, streamlining peer resolution.
- Supported employee training with product demonstrations and walk-throughs on email and collaboration platforms.

Vendor Coordination & Asset Fulfillment

- Coordinated hardware/software delivery and repair requests with vendors, reducing equipment delivery time and cost.

Occupation Stats

- 15000+ User Base
- 1000+ National Locations
- Resolved 30-40 incidents daily
- Handled 25-30 calls daily

Systems Infrastructure

- Microsoft Domain Environment
- IBM Lotus Notes Platform
- VMware Virtualization
- Citrix Xen Apps & Desktop
- Cisco Networking Equipment
- BMC Remedy Ticketing System

Key Achievements

- Achieved a first call resolution rate of 85%, significantly reducing the need for follow-up support and improving overall user satisfaction.
- Improved employee productivity by ensuring timely and effective technical support, minimizing downtime and enabling seamless workflow continuity.
- Enhanced the reliability of Lotus Notes and SharePoint platforms by resolving issues promptly and implementing best practices for ongoing maintenance.
- Established strong vendor relationships, ensuring timely procurement and installation of hardware and software, and achieving cost savings through effective negotiation.

CONSULTING

Recent Clients

Atlas API Training	Galveston, TX
Smodella, LLC	Santa Paula, CA
Southern Poverty Law Center	Montgomery, AL
Jackson Park Hospital	Chicago, IL
TNI Telecom Inc	Lubbock, TX
InfoAge Solutions, Inc	Clarksville, MD
First Baptist Congregation	Chicago, IL
Housing Charities, Inc	Chicago, IL

Scope of Work & Projects

• Cloud Administration	• SharePoint Development
• Windows Server Deployment	• CRM, & EPR Configuration
• LAN & Wireless Scheme Design	• Deployment
• Asterisk VOIP Deployment	• Camera Installation
• Website Development	• CCTV System Configuration
• Database Deployment	• Remote Monitoring Support