Cloud Security | SOC Operations | Security Awareness | Vulnerability Management

Professional Summary

Cloud-focused Security Analyst with 4+ years of experience operating in Security Operations Centers and leading security initiatives across Microsoft environments. Proven success in building and securing Azure and Entra tenants, managing SIEM and vulnerability lifecycles, and automating processes with AI tools like Copilot and custom scripting. Experienced in supporting SOC 2, PCI, and HIPAA compliance, conducting audits, and delivering executive-level reporting. Strong background in security awareness training for 30+ organizations, phishing simulations, and incident response with critical SLA targets under 1 hour. Proven record handling ransomware incidents involving federal contract clients, including collaboration with the FBI on investigations and compliance reporting. Passionate about protecting cloud-native infrastructure and enabling secure operations in tech, media, and creative sectors.

Core Skills & Tools

Cloud Security & Identity: Microsoft Azure, Microsoft Entra, Microsoft Purview, Office 365, Azure Policy, Active Directory
Detection & Response: SentinelOne EDR, Vijilan SIEM, Microsoft Defender for O365, Incident Response Playbooks
Vulnerability & Patch Management: Qualys VMDR, Patch Automation (custom scripts, Copilot), Risk-Based Reporting
Compliance & Governance: SOC 2, PCI, HIPAA, MFA, Conditional Access, RBAC, Group Policy
Security Awareness & Training: KnowBe4, Phishing Simulations, End-User Awareness Programs, Quarterly Security Health Checks
Automation & Operations: Microsoft Copilot, PowerShell/Scripting, Pivot Table Reporting, Kaseya BMS, ITGlue

Professional Experience

Information Security Analyst (Promoted to Sr. Analyst)

Large MSP — Dec 2022–Present | Atlanta, GA | Full-Time | 24/7 On-Call

- Operated within a Security Operations Center (SOC) monitoring ~70 client environments, including 15 with advanced security subscriptions, delivering SIEM, endpoint, and cloud security services. - Led ransomware investigations in collaboration with the FBI, protecting clients with federal contracts from multi-million-dollar ransom demands and ensuring compliance with federal reporting requirements. - Responded to critical incidents with SLA targets under 1 hour, reducing dwell time and minimizing business impact.
- Automated security processes using Microsoft Copilot and custom scripting, including pivot table reporting and patching workflows, increasing SOC efficiency.

- Built and secured Microsoft Azure and Entra tenants with Zero Trust-aligned configurations, MFA enforcement, and conditional access policies.
- Supported SOC 2, PCI, and HIPAA compliance through control validation, documentation reviews, and remediation planning.
- Designed and led quarterly phishing simulations and awareness trainings across 30+ organizations, achieving 90%+ participation and measurable reductions in click rates.
- Managed vulnerability lifecycle with Qualys, delivering risk-based reports and coordinating remediation with client engineering teams.
- Conducted quarterly security health checks and audits, presenting executive-level reports with actionable recommendations for risk reduction.
- Deployed and maintained baseline configurations for AV management, VPN, and cloud monitoring to align with compliance and security standards.

Onsite Support Technician

Large MSP — Sep 2022–Nov 2022 | Atlanta, GA

- Provided endpoint, server, and network support with a focus on system integrity and uptime.- Assisted with early cloud security projects, including Azure identity management and cloud network operations.

Education & Certifications

M.S., Applied Computer Science (Cybersecurity Concentration) — Columbus State University
B.S., Health Science — Columbus State University

Certifications:
Microsoft Certified: Azure Fundamentals | Azure AI Fundamentals | Security, Compliance & Identity Fundamentals
Arctic Wolf: Incident Response | Arctic Wolf: MSP Training
Qualys: Patch Management & Reporting Best Practices | Fortinet NSE 2 & 3
Kaseya Certified Technician (Datto RMM) | Addigy Academy