

IT Professional

OBJECTIVE

Experienced IT professional with over ten years of expertise in IT infrastructure, cybersecurity, and cloud computing. Proficient in optimizing IT operations, ensuring compliance, and driving efficiency. Seeking an IT Manager role to leverage expertise in system administration, security, and vendor management.

Small MSP

IT Consultant • 2021 to Present

- Provide leadership and support for various IT security and infrastructure projects.
- Manage IT operations, including cloud-based deployments, Windows Server upgrades, and email migrations.
- Enhance cybersecurity measures, ensuring compliance with SOC 2 and GDPR.
- Service clients across industries, including manufacturing, healthcare, law, and education.
- Collaborate with vendors to implement and maintain enterprise IT solutions.

Law Firm • New York, NY

IT Manager • December 2017 to December 2021

- Managed IT infrastructure, network security, and disaster recovery planning.
- Configured and implemented secure IT networks across national and international locations.
- Oversaw Active Directory, VPNs, and cloud services (Microsoft 365, Google Suite).
- Developed IT policies and collaborated with third-party vendors to meet firm needs
- Led accounting software migration from QuickBooks to Aderant.
- Responsible for ongoing development and management of the IT infrastructure

EDUCATION

- Bachelor of Science in Computer Science
- William Paterson University
- Wayne, NJ
- Graduation: 2015

CERTIFICATIONS:

- PMP (In process)
- MCP (MICROSOFT CERTIFIED PROFESSIONAL)
- VMWARE VCA DCV
- CISCO CCENT
- COMPTIA A+
- SOLARWINDS MSP RMM

Technical Skills:

- IT Infrastructure & System Administration (Windows Server, Linux)
- Networking (VPN, VLANs, Firewalls: Cisco, Sonicwall, Ubiquiti)
- Cloud Platforms (AWS, Azure, Microsoft 365)
- Database Management (SQL Server 2016 +, Backup Solutions)
- Security & Compliance (SOC 2, GDPR, CrowdStrike, Rapid7 nexpose)
- Development Support (GitLab, Jenkins, Java/Tomcat, Microservices)
- Vendor & Stakeholder Management
- Budget & IT Procurement
- Technical Documentation

Small MSP • Cedar Grove, NJ**Network Administrator • December 2016 to December 2017**

- Manage and provide support with tickets & projects over a span of 80 clients
- Service and maintain network devices (Sonicwall/Cisco firewalls, backup devices, switches, VM platforms, and Windows Server R2 8-16)
- Maintain integrity of network, server deployments, and security
- Managed tickets and assigned accordingly
- Configured Desktops, Laptops, Servers and Printers
- Assisted technicians with level 2&3 escalated tickets
- RMM onboarding and maintenance

Small MSP • Piscataway, NJ**Network Administrator • November 2013 to December 2016**

- Coordinate the deployment of all new desktop, laptops, and printers
- Manage and maintain all servers including Domain Controller, Quickbooks, Exchange, Fileserver, and Print servers
- Maintained network effectiveness by performing network monitoring, analysis, and performance tuning
- Troubleshoot users' connectivity issues with Microsoft Office 2000-2016 environment, while conducting root cause analysis for issues with servers, printers, and networks utilizing monitoring tools
- Assisted clients having hardware, software, and networking issues
- Researched client issues to resolve complaints promptly

REFERENCES:

- AVAILABLE UPON REQUEST