

IT and Cyber Security Analyst

Highly accomplished IT Professional with a strong aptitude for delivering comprehensive support and safeguarding technology systems. Proficient in monitoring a helpdesk ticketing system, swiftly resolving intricate hardware and software challenges, while maintaining transparent and effective communication channels with end users. Adept at meticulously cyber security identification, analysis, and remediation while consistently documenting and optimizing processes to prevent further compromises. Stellar interpersonal skills to transmit and translate technical needs with a diverse set of stakeholders in an effective and collaborative manner.

PROFESSIONAL EXPERIENCE

Cyber Security Analyst | Small MSP : | Costa Mesa, CA

April 2024 – October 2025

Develop, maintain, build, and train users and technicians in cyber security threats and system vulnerabilities, while remediating complications and building a larger client base.

- Proficiency in handling multiple active security incidents in a timely and effective manner while informing stakeholders and maintaining compliance documentation and reporting.
- Honed a widely applicable skill set in technical and tangible IT tasks such as network cabling and system hardening while operating multiple EDR, DLP, and IPS/IDS systems.
- Handled a high intensity workload servicing a wide range of diverse clients and mission critical systems.

IT Analyst | Municipality | Fountain Valley, CA

November 2023 – April 2024

Work closely in an efficient team to maintain the entirety of a city's IT and Cyber Security Infrastructure while providing close support to all city personnel and their technology needs.

- Provided end-user support, addressing issues promptly and conducting training sessions to enhance staff proficiency with IT systems.
- Maintaining CLETS data sanitation, security, and custody requirements and operations in multiple government facilities.
- Upgraded server hardware and systems to meet and exceed regulatory safeguards and efficient deployment of resources.

ITA | r School District | Westminster, CA

May 2022 – November 2023

Create and maintain systems while also establishing new procedures for efficiency.

- Developed and implemented secure learning environments while effectively resolving technical issues at a school, prioritizing data privacy and system integrity.
- Lead a multi-disciplinary team to meet Williams Act regulatory compliance criteria in an effective, efficient, and timely manner.

Commercial Security Consultant | ADT | Orange, CA

November 2021 – June 2022

Developed tailored security system solutions, ensured updated systems and provided expert security consultations.

- Conducted thorough site analysis and developed comprehensive security system solutions tailored to diverse environments, ensuring robust protection and risk mitigation.
- Cultivated new leads through a multi-faceted approach, including leveraging referrals, capitalizing on company-provided leads, engaging in networking groups, and executing effective cold-calling strategies.

EDUCATION & TRAINING

California State University – Fullerton, Fullerton, CA | Completed

Bachelor of Science, Computer Science

- Relevant Coursework: Artificial Intelligence, Compilers and Languages, Cloud Computing and Security, Computer System Architecture, Malware Analysis, Network Security, Operating Systems, Parallel and Distributed Computing
- Awards/Honors: Scholar Athlete 2011-2013, Scholar Athlete 2012-2013
- Clubs/Activities: Titan Rover Club, ACM Club
- Relevant Projects: MPI Angels and Devils (Lead), Discord Client Bot (Logic Lead), Mock CIA Triad Assessment (Team Lead)

Certifications | Completed

- Network+ Certified
- Security+ Certified

TECHNICAL SKILLS

C++ | Python | Bash | Network Analysis | Malware Deconstruction | Malware Analysis | Technical Instruction | Data Analysis | Endpoint Installation | Cybersecurity | Linux Operation | Adobe Suite | Windows Suite System | Cloud Security | Threat Intelligence | Incidence Response | Security Orchestration | Risk Assessment and Management | Vulnerability Assessment | Technical Communication

COMMUNITY ENGAGEMENT AND HOBBIES

Best Buddies, Summer Camp Counselor, Huntington Beach Volunteer, Huntington Beach CERT, TTRPG's