

Professional Summary: I am a skilled IT professional with over 4 years of experience in professional field services. This includes: Network management and troubleshooting, hardware setup and maintenance. Proven ability to work well as an individual as well as in a team setting. Implementing solutions, facilitate projects, improve system performance. I am seeking to grow my knowledge base and always become better at what I do

Professional/ Technical Skills and Technologies:

Operating systems: Windows 10 and 11 Pro, Windows server 2012 and higher

Technologies: Active Directory, Office 365, Azure

Networking: TCP/IP, DNS, DHCP, network printing, VPN

Windows device imaging and deployment

Network hardware installation and updating

Basic server and DC setup with GP familiarity

Wireless system installation and configuration

Firewall setup from scratch as well as import export

Experience

Large MSP, Field Tech LV2 - Brooklyn, NY

August 2020- Present

I'm responsible for a variety of different tasks, from a monthly site visit to an on-site emergency. Regular service tickets as well as planned maintenance and implementation of security updates. I also take part in large and small scale projects and site surveys.

Project Involvement

- Setting up new servers for client's DC in preparation for a server migration
- Server migrations
- Data Migrations from physical file servers to OneDrive and SharePoint
- Email migration (Intermedia or on prem exchange server to O365)
- Hardware refresh projects (both network hardware and end user devices)
- Technical lead for WLAN and LAN refresh project, (coordinated with wiring vendor for new runs and AP placement)

Education

Shor Yeshuv Rabbinical College (Lawrence, NY)

Fall 2017 – August 2020

Degree in Rabbinical Studies (Bachelor's equivalent)

Touro College

Graduated: Fall 2020

Associates Degree, Information Technology (IT)

Cumulative GPA: 3.2