

# Geoffrey Spurgeon

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## Senior Project Engineer

Accomplished Senior Project Engineer with extensive experience in IT infrastructure, enterprise systems, and project management. Adept at leading high-performing teams, driving strategic initiatives, and delivering innovative technology solutions. Proven ability to assess complex technical challenges, design scalable solutions, and execute successful deployments within fast-paced environments.

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### Key Skills & Expertise

- IT Infrastructure & Cloud Solutions
  - Project Management & Team Leadership
  - Network & Systems Administration
  - Enterprise IT Strategy & Implementation
  - Cybersecurity & Risk Management
  - Process Automation & Optimization
  - Client Relations & Stakeholder Communication
  - Troubleshooting & Technical Support
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### Technical Proficiency

- Software: Windows Server (NT - 2025), Windows Desktop (3.11 - Windows 11), macOS, Linux, UNIX, Azure Cloud Services, M365/O365, Altiris Deployment Solutions, Novell e-Directory LDAP, Google Apps Integration
  - Hardware: Dell Rack Servers, HP Blade Servers, HP SANs, Cisco, SonicWall, WatchGuard, Fortigate, Ubiquiti, Ruckus
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## Professional Experience

### IronEdge Group (MSP) – Senior Project Engineer (Project Team Manager)

May 2023 – March 2026

- Lead and mentor a team of six project engineers, ensuring successful project execution.
- Provide senior-level support and guidance for escalated technical issues.
- Act as the scoping engineer for client projects, assessing requirements and defining solutions.

## **mindSHIFT Technologies / Ricoh USA – Senior Project Engineer (Customer Engineer)**

**February 2013 – May 2023**

- Managed IT infrastructure, including firewalls, VPNs, cloud computing, and network security.
- Spearheaded cloud migration initiatives and hardware upgrade projects for enterprise clients.
- Collaborated with stakeholders to manage expectations and project timelines.
- Selected for Ricoh Future Leaders Program, demonstrating leadership potential.
- New Engineer Training lead for project team.

## **AdamsQB – Programmer I**

**September 2012 – January 2013**

- Extracted and migrated data from diverse accounting systems and databases.
- Developed reports using Visual Basic and QuickBooks SDK.
- Estimated and scoped integration projects.

## **Mission IT Services / Ergos Technology Partners (MSP) – Senior Consultant**

**April 2011 – October 2012**

- Delivered IT consulting services, including cloud solutions, security, and infrastructure.
- Managed client projects, including firewall setup, VPN deployment, and network security.
- Deployed and supported QuickBooks Enterprise and VMware ESXi.

## **Austin Independent School District – Enterprise Analyst**

**February 2009 – April 2011**

- Managed district-wide identity management, firewall security, and network solutions.
- Led the implementation of Google Apps for over 100,000 students and staff.
- Developed scripts for security key backup and authentication automation.
- Designed a pilot program for Wi-Fi on school buses.

## **Multimedia Games, Inc. – Senior Network Administrator**

**June 2008 – January 2009**

- Administered 1,500+ servers across multiple Active Directory domains.
- Managed software deployments, server configurations, and SQL database operations.
- Provided configuration management for enterprise IT environments.

## **Multimedia Games, Inc. – Network Operations Center Manager**

**May 2005 – June 2008**

- Managed a team of 7 support technicians
- Ran our 24/7 365 support and network operations call center
- Interfaced with Field Services and Customer Success management

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A results-driven IT professional with a strong background in enterprise solutions, infrastructure management, and project execution. Seeking a leadership role where technical expertise and strategic problem-solving skills can drive organizational success.