

## CAMERON NEVILLE

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### PROFESSIONAL SUMMARY

Systems-focused IT professional with hands-on experience managing cloud and on-premises infrastructure across multiple client environments. Strong background in Microsoft 365, Azure, identity management, networking, firewalls, and MDM platforms. Proven ability to own environments end-to-end, support production systems, and deliver stable, secure solutions in both client-facing and internal IT roles.

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### TECHNICAL SKILLS

#### Cloud & Identity

- Microsoft 365 (Exchange, SharePoint, Teams, Entra ID)
- Azure (VMs, identity, migrations)
- Azure AD / Entra ID administration
- Google Workspace administration

#### Networking & Security

- Firewalls: SonicWall, Cisco Meraki
- Switching & Wireless: Cisco, Meraki, Aruba, Ruckus, UniFi
- VLANs, routing fundamentals, ISP circuit troubleshooting
- Network design, deployment, and troubleshooting

#### Endpoint & MDM

- Microsoft Intune / Endpoint Manager
- Mosyle (Apple MDM)
- Windows & macOS management
- Windows 11 readiness and deployments

#### Systems & Tools

- Windows Server administration
- Synology NAS
- PowerShell
- ConnectWise Automate, Manage, Control
- Cisco Call Manager

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## PROFESSIONAL EXPERIENCE

### Senior System Administrator/ Escalations

Enable Resource Group (MSP) | 2025 – Present

- Serve as primary engineer for multiple client environments, managing daily operations and long-term stability.
- Perform advanced work across cloud infrastructure, networking, firewalls, wireless, servers, and endpoint management.
- Administer Microsoft 365, Azure, Entra ID, and Google Workspace environments, including identity, licensing, and security policies.
- Manage and support MDM platforms for Windows and Apple devices, ensuring compliance and full device lifecycle management.
- Design, deploy, and troubleshoot network infrastructure including switches, wireless systems, and ISP circuits.
- Lead on-site and remote projects such as network refreshes, cloud migrations, and system upgrades.
- Act as a trusted technical point of contact, balancing reliability, security, and business needs.

### IT Service Desk Technician

Enable Resource Group (MSP) | 2023 – 2025

- Provided frontline and escalated support for cloud and on-premises environments across diverse client organizations.
- Administered Microsoft 365, Azure AD, and Google Workspace, including user provisioning, security settings, and troubleshooting.
- Supported Windows systems, identity-related issues, and endpoint management tasks.
- Assisted with switching, routing, and network troubleshooting alongside senior engineers.
- Documented systems and procedures while developing foundational infrastructure and cloud administration expertise.

### IT Intern

Kingsland Baptist Church | 2022 – 2023

- Assisted with network equipment setup, monitoring, and troubleshooting.
  - Supported server management and basic infrastructure operations.
  - Gained hands-on exposure to production IT environments while developing professional communication and documentation skills.
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## **EDUCATION**

**Associate of Arts**

Completed