

Bradley N. Hampton

Professional Summary:

Professional and self-motivated individual offering a commitment to work production of the highest quality. A strong planner and problem solver with the ready ability to adapt to change, work independently, and consistently exceed expectations. Ability to juggle multiple priorities and meet tight deadlines without compromising quality.

Work History:

ision Inc. (MSP) – Atlanta, GA (Remote)

2022 to present

Positions Held:

Hybrid Cloud Engineer III -- 01/01/2025 to Present

Hybrid Cloud Engineer II -- 02/15/2024 to 01/01/2025

Hybrid Cloud Engineer I -- 01/23/2023 to 02/15/2024

NOC Engineer I -- 06/11/2022 to 01/23/2023

NOC Analyst III -- 01/10/2022 to 06/11/2022

Key Accomplishments:

- Led and supported full-scale data center relocation, including migration of virtualization, SAN storage, backup, disaster recovery, and internal infrastructure; coordinated across vendors, internal teams, and client stakeholders.
- Migrated a large multinational client from on-prem VMware vSphere to Microsoft Azure, and supported ongoing Azure administration post-migration.
- Designed and deployed Azure Site Recovery (ASR) and Zerto DR environments across multiple clients, including successful live failovers and VMware-to-vCD/Azure replications.
- Modernized disaster recovery environments by transitioning from Windows-based systems to Linux appliances, improving security and reducing attack surface while maintaining RPOs.
- Built Ubuntu-based Cloud Connect repositories (LVM/XFS) to replace Windows systems, resolving VMFS limitations and improving scalability.
- Led ransomware recovery efforts for multiple global clients—executed full failover and failback with zero ransom paid; worked directly with executives, engineers, and insurance teams.
- Implemented SAN storage replication (CIFS) for offsite data protection, heavily leveraged during disaster recovery scenarios.
- Architected and deployed enterprise backup solutions for complex global environments (hybrid physical + virtual).
- Built and managed VMware (vSphere) and Azure infrastructure including VMs, storage, networking, backup, replication, and monitoring.
- Implemented LogicMonitor for internal and client environment monitoring.
- Automated workflows using Python, Bash, and PowerShell.
- Contributed extensively to SOPs, infrastructure diagrams, and internal knowledge base.
- Built and trained a company AI chatbot; active member of AI Steering Committee and Head of AI Ethics Council.

Digital Technology Partners (MSP) – Conyers, GA (Remote)

Positions Held:

Senior Systems Administrator -- 05/23/2020 to 01/20/2022

IT Support Specialist Tier 2 Helpdesk Technician -- 01/01/2020 to 05/23/2020

IT Support Specialist Tier 1 Helpdesk Technician -- 07/22/2019 to 01/01/2020

Responsibilities:

- Server Configuration, Administration, and Maintenance

- Workstation Configuration, Administration, and Maintenance
- Firewall Configuration, Administration, and Maintenance
- Managed Network Switch Configuration, Administration, and Maintenance
- Network Troubleshooting, Administration, and Maintenance
- Office 365 Administration
- Allworx Telephony Administration
- Managed Services Automated Software Deployment
- GPO Deployment and Maintenance
- Managed Service Agreement Maintenance
- Practice Management Upgrades
- VPN Setup and Troubleshooting
- Client Environment Audits
- HIPAA Compliance Assessment for IT Systems

Technologies:

Windows Server and Windows Desktop, Office 365, Hyper-V, Sophos Firewall, Sonicwall Firewall, MODEMS and Routers, Cisco Network Switches, Ubiquiti UniFi WAPs, Security Camera Systems and Associated NVR, Allworx, Dentrix, Dexis, Eaglesoft, Patterson Imaging, Dolphin, Open Dental, Carestream PracticeWorks, Carestream WinOMS, Carestream SoftDent, Carestream Orthotrac, Carestream Imaging, TDO, Sirona, KaVo, PAN and CBCT Machines, ConnectWise Automate, ConnectWise Control, ConnectWise Manage, Splashtop, CloudBerry Offsite Backup

Certifications

Disaster Recovery:

- HPE Zerto Certified Professional: Enterprise Engineer
- HPE Zerto Certified Professional: Azure
- HPE Zerto Certified Professional: Managed Service Provider
- HPE Zerto Certified Professional: Sales
- HPE Zerto Certified Associate
- VMTSP Ransomware and Disaster Recovery (DR)
- VMSP Ransomware and DR

Linux:

- Ubuntu Linux Professional by Canonical
- Learning Linux Command Line
- Ubuntu Linux: Storage Management
- Ubuntu Linux: User and Group Management
- Ubuntu Linux: Operating System
- Learning Ubuntu Desktop

Artificial Intelligence:

- Career Essentials in Generative AI by Microsoft
- GPT-4 Foundations: Building AI-Powered Apps
- Generative AI for Digital Marketers
- Generative AI for Product Managers
- Ethics in the Age of Generative AI by the Project Management Institute

- Generative AI: The Evolution of Thoughtful Online Search
- Streamlining Your Work with Copilot
- Introduction to Artificial Intelligence
- What Is Generative AI
- Leveraging Generative AI for Project Management by the Project Management Institute

Backup Operations:

- Commvault Advanced Configuration - CommCell Console
- Commvault Professional Foundations Certification
- VMTSP Cloud Service Provider
- VMTSP Container Protection
- VMTSP M365 Protection
- VMTSP Public Cloud
- VMTSP Ransomware and Disaster Recovery (DR)
- VMTSP Sales Foundations
- VMSP Cloud Service Provider
- VMSP Container Protection
- VMSP Microsoft 365 Protection
- VMSP Public Cloud
- VMSP Ransomware and DR
- VMSP Sales Foundations

Containerization:

- Docker Foundations Professional by Docker
- HPE Zerto for Kubernetes Continuous Replication
- Veeam Kasten for Kubernetes Data Protection
- VMTSP Container Protection
- VMSP Container Protection

Storage Management:

- Ubuntu Linux: Storage Management
- Introduction to SAN and NAS Storage
- Amazon S3 Simple Storage Service

Data Engineering:

- Build Streaming Ingestion Pipelines for Snowflake with AWS
- Introduction to Analytics Engineering by the Project Management Institute

System Administration:

- Windows Server 2016: Installation and Configuration
- System Administration: Backup and Recovery
- Learning PowerShell

Public Cloud AWS:

- Introduction to AWS Identity and Access Management
- Introduction to AWS Management Console
- Introduction to Amazon Elastic Compute Cloud
- Introduction to the AWS Cloud
- Amazon S3 Simple Storage Service

Public Cloud Azure:

- AZ-104 - Microsoft Azure Administrator
- AZ-900 – Azure Fundamentals

Infrastructure Monitoring:

- LogicMonitor Certified Professional
- LogicMonitor Certified Associate

IT Foundations:

- CompTIA Network+
- CompTIA A+

Education

University of Alabama - Tuscaloosa, AL Program of
Study: Biochemistry and Biophysics

- Participated in Graduate Level Chemistry, Engineering, and Physics Research as a member of the Materials for Information Technology (MINT) Research Group Featured Presenter of Research at the American Chemical Society (ACS) 231st National Meeting and Exposition in March, 2006
- Inducted into the Phi Theta Kappa International Honor Society, Alpha Tau Zeta Chapter on December 15, 2002 (Member Number: 1495478)
- Granted 3 Patents by the United States Patent and Trademark Office (USPTO) for Independent Research Initiatives: Composition of Matter, Pharmaceutical Product Formulation, and Application of Polymeric Materials Categories