

KYLE ADAM SEAVER

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Systems Engineer III | IT Infrastructure & Operations Leader

PROFESSIONAL SUMMARY

Systems Escalations Engineer with 10+ years of experience supporting enterprise IT environments. Expert in infrastructure, cloud platforms, and network operations with a strong focus on Azure, Microsoft 365, and Active Directory.

PROFESSIONAL EXPERIENCE

Core12 Technologies – Atlanta, GA | Systems Escalations Engineer III / Team Lead/
Technical account manager (2025 – Present)

- Technical account manager for the largest client
- Escalation point for complex infrastructure and network issues
- Managed Active Directory, Azure AD, and Microsoft 365 environments
- Troubleshoot, designed, and deployed network infrastructure (switches, firewalls, servers, wireless)
- Configured VPNs and performed advanced network troubleshooting
- Implemented security controls including MFA, patch management, and threat detection

Integris – Atlanta, GA | Systems Engineer II / Team Lead (2021 – 2025)

- Led team of 6 supporting 1,000+ users across multi-site environments
- Escalation point for complex infrastructure and network issues
- Managed Active Directory, Azure AD, and Microsoft 365 environments
- Designed and deployed network infrastructure (switches, firewalls, wireless)
- Configured VPNs and performed advanced network troubleshooting
- Implemented security controls including MFA and patch management
- Conducted wireless site surveys and analysis to support deployment and optimization.

Leapfrog Services – Atlanta, GA | Field Services Specialist (2015 – 2021)

- Supported servers, PCs, and Mac systems across client environments
- Troubleshoot network and workstation issues
- Collaborated on infrastructure projects and trained technicians

ABR Tech – Atlanta, GA | Advisory IT Specialist (2013 – 2015)

- Implemented IT solutions for SMB and enterprise clients
- Installed and supported network systems and office infrastructure

TECHNICAL SKILLS

- Azure, Entra ID, Microsoft 365
- Active Directory, Intune, Windows, macOS
- Cisco, Fortinet, Ubiquity, Ruckus, Adtran, VPNs
- PowerShell, CMD
- Security: MFA, patching, access control, Proofpoint, Sentinel One, Barracuda, Mimecast

ACHIEVEMENTS

- Emmy Award Nominee (Editor)
- Producer's Award – 48 Hour Film Festival

EDUCATION

The Art Institute of Atlanta – Associate Degree

Kennesaw State University – Computer Science coursework